



# Help Annual report 2024 Ukraine



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## Dear reader!



As we reflect on the past year, it is impossible to ignore the harrowing reality in which our work unfolds. The full-scale war continues to ravage Ukraine, with daily shelling targeting energy infrastructure, residential areas, and critical services. Regions in the south and east bear the brunt of this devastation, and it is here that our efforts are most urgently needed. Despite these challenges, our team remains steadfast, proving every day that solidarity and humanity can shine even in the darkest of times.

Our work is not just a profession; it is a calling, driven by the spirit of volunteerism and a deep commitment to alleviate suffering. Every member of our team embodies this ethos, transforming into a family united by shared values and a tireless dedication to our mission. The demands placed upon us are immense — we work in the aftermath of tragedy or to prevent its escalation, often in the most stressful and precarious situations. Our colleagues face not only physical risks but also the emotional weight of witnessing pain and vulnerability daily. Yet, their resilience and compassion inspire hope and bring vital assistance to those in need.

This year, the humanitarian needs in Ukraine have been staggering. An estimated 14.6 million people require assistance, with millions displaced within the country or seeking refuge abroad. The relentless attacks have left countless families without homes, heat, or access to ba-

sic necessities. In response, we have prioritized life-saving interventions, including winterization assistance, cash support, essential supplies for repairs, and equipment to restore critical services.

Amid the destruction, we also see resilience and unity among the people of Ukraine. Communities are rallying together, neighbors are helping one another rebuild, and humanitarian workers are giving their all to meet urgent needs, despite the unrelenting pace and psychological toll. This spirit of mutual aid fuels our commitment and underscores the importance of our work.

To our donors and supporters, your generosity makes this vital work possible. To our partners, your collaboration amplifies our impact. To our team, your courage and dedication under the most trying circumstances are nothing short of extraordinary. Together, we are not only saving lives but also laying the foundation for a more hopeful future for Ukraine.

Despite the challenges, we remain unwavering in our faith in the importance of our mission. Thank you for standing with us as we continue this vital work.

**OLEKSANDR NOVYKOV**

Country Director  
Help – Hilfe zur Selbsthilfe in Ukraine

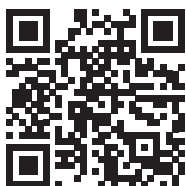




August 2024, Kyiv, team of Help – Hilfe zur Selbsthilfe in Ukraine



Hilfe zur Selbsthilfe



[help-ukraine.org.ua/en](https://help-ukraine.org.ua/en)

### KYIV (MAIN OFFICE)

**Address:** St. Velyka Vasylkivska, 44, Kyiv, Ukraine, 01004

**Email:** [info@help-ukraine.org.ua](mailto:info@help-ukraine.org.ua)

### UZHHOROD

**Address:** St. Fedyntsia, 52, Uzhhorod, Ukraine, 88000

**Email:** [infozahid@help-ukraine.org.ua](mailto:infozahid@help-ukraine.org.ua)

### KHARKIV:

**Address:** St. Kultury, 15, Kharkiv, Ukraine, 61058

**Email:** [infokharkiv@help-ukraine.org.ua](mailto:infokharkiv@help-ukraine.org.ua)

## About us

Help — Hilfe zur Selbsthilfe — is an international humanitarian organization whose history began in 1981 with the support of refugees from Afghanistan. Today, Help operates in more than 25 countries around the world, providing people in the regions of its projects with the opportunity to lead a decent life.

The organization's main mission is to help those in need: victims of natural and man-made disasters and armed conflicts. Help's philosophy is based on the principle of providing support regardless of ethnicity, beliefs, or ideology.

In Ukraine, Help began operations in 2021, initially focusing on supporting businesses in Donetsk and Luhansk oblasts. With the onset of the full-scale invasion, the organization shifted its focus to providing emergency assistance across the country.

### WHAT WE DO

Aid provides comprehensive humanitarian support, including

- distribution of basic necessities;
- multi-purpose cash payments;



- ▶ support for infrastructure and institutions of primary importance, such as hospitals, farms, mobile resilience centers;
- ▶ restoration of housing and utility networks (heat, water and electricity).

Given the economic challenges, Help actively supports local businesses and entrepreneurs. Over the past three years, the organization has supported about 500 microbusinesses in Ukraine, which contributes to the revival of local communities.

We pay special attention to cooperation with Ukrainian partners — non-profit organizations, business associations and communities. Together, we work on projects to restore settlements, support internally displaced persons, education, winterization, etc.

### OUR ACHIEVEMENTS

During this time:

- ▶ 4 offices have been opened, which allows us to respond more quickly to the needs of the population;
- ▶ provided assistance to more than 600,000 people;
- ▶ raised more than 20 million euros to implement projects.

We express our sincere gratitude to our partners and donors who made these achievements possible. Together we continue to support those affected by the war and create conditions for a better future.

Thank you for being with us!

## Projects are implemented with the support of...



**Aktion Deutschland Hilft e. V.** — Bündnis deutscher Hilfsorganisationen (ADH) (Campaign Germany helps association — alliance of German aid organisations) is a connection of German aid agencies for humanitarian aid, with the target of helping faster and more efficiently through coordination and combination of efforts in case of a disaster and to raise donations together. The association is headquartered in Bonn.



**The Federal Foreign Office**, abbreviated AA, is the foreign ministry of the Federal Republic of Germany, a federal agency responsible for both the country's foreign policy and its relationship with the European Union.



Established in 2019, the **Ukraine Humanitarian Fund** (UHF) is a strategic and vital tool available to donors to pool their contributions into single, unearmarked funds to enable humanitarian partners to deliver timely, coordinated and principled assistance within the framework of Humanitarian Response Plans (HRPs) and Flash Appeals, retaining the flexibility to allocate funds to unforeseen events or special requirements. The UHF is supported by OCHA's Humanitarian Financing Unit (HFU) at the country level.

## ... and other private benefactors

# ACTIVITY MAP



## According to OCHA's Humanitarian Needs and Response Plan, 14.6 million Ukrainians are in need of humanitarian assistance in 2024.

- Of these, 3.9 million are internally displaced.
- 10 million adults and 1.5 million children are in need of mental health support
- About 3.3 million people need assistance in frontline communities in the east and south of the country
- Since February 2022, 65 % of Ukrainian households have faced a reduction in income, and almost 44 % of them cannot meet their basic needs

Since the beginning of 2024, Ukraine has faced an intensification of shelling, which has led to an increase in civilian casualties and further destruction across the country. Increased attacks on critical infrastructure have resulted in power and heating outages for hundreds of thousands of people, and affected the operation of medical and educational facilities.

Taking into account the new needs, we have focused our attention on the regions of the country that are currently most affected by shelling and increased the amount of multi-purpose cash assistance to the affected population.

Our projects act in accordance with the 17 Sustainable Development Goals of the United Nations. In particular, Goals 1, 2, 3, 4, 5, 6, 8, 9, 10, 11, and 16 are considered.

## SUSTAINABLE DEVELOPMENT GOALS

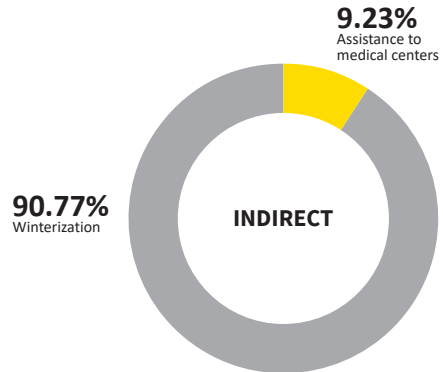
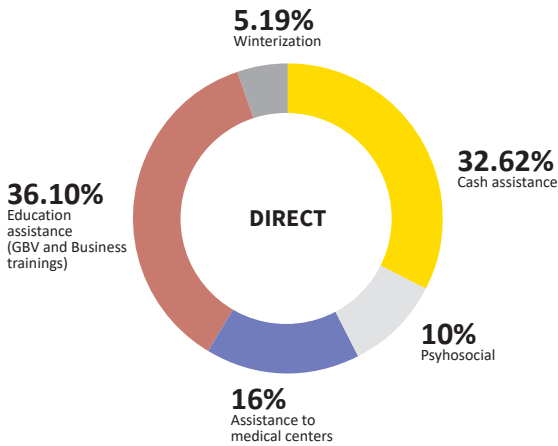


# 73 105

Direct beneficiaries

# 640 288

Indirect beneficiaries



In 2024, the humanitarian organization implemented a wide range of initiatives to support conflict-affected populations and strengthen community resilience amidst the ongoing war. The main types of assistance included:

#### ECONOMIC SUPPORT:

- ▶ Conducting business training sessions.
- ▶ Providing business grants for the development or recovery of enterprises.
- ▶ Disbursing multipurpose cash assistance, as well as financial support for housing rental and utility payments.

#### PSYCHOSOCIAL SUPPORT:

- Offering individual and group psychosocial consultations.
- Organizing educational activities to prevent and combat gender-based violence.

#### INSTITUTIONAL SUPPORT:

- ▶ Assisting medical facilities.
- ▶ Preparing institutions such as schools, healthcare facilities, social infrastructure, critical energy and water supply systems, and shelters for IDPs for the winter season.

#### HOUSEHOLD SUPPORT:

- ▶ Providing vouchers for the purchase of animal feed and beekeeping equipment.
- ▶ Issuing vouchers for materials to insulate homes and repair livestock sheds.
- ▶ Supplying solid fuel for the heating season.

Data as of December 2024

These activities addressed urgent needs and helped communities adapt to challenging circumstances.



# EMERGENCY AID FOR THE POPULATION, COMMUNITIES AND INSTITUTIONS AFFECTED BY THE WAR IN UKRAINE



August 2024 Derhachi, MPCA registration

The project focuses on improving the welfare and assistance provided to war-affected populations, including internally displaced persons (IDPs), non-displaced persons, and returnees in the southern, eastern, and northeastern regions of Ukraine. Particular attention is given to survivors of gender-based violence (GBV), female-headed households, and veterans, addressing their unique challenges through tailored support.

**Project Period:** January — December 2024

**Donor:** German Federal Foreign Office

**Budget:** € 5,750,000

**Target Regions:** Southern and eastern regions of Ukraine

## Emergency Assistance

To meet the basic needs of affected populations, the project has provided:

- ▶ 895 non-food essential kits distributed to 808 families, including bed linen, portable power banks, towels, dishes, and utensils.
- ▶ Multipurpose cash assistance to 10,855 people.
- ▶ Vouchers for vitamin supplements for livestock to 2,537 families.
- ▶ Beekeeping equipment and supplies through vouchers to 2,114 families.

## Psychosocial Support

To mitigate long-term psychological trauma, especially for those near the front line, the project offers comprehensive psychological support:

- ▶ 1,791 psychological consultations, including individual and group counseling sessions.
- ▶ 25,380 attendees participated in gender-based violence awareness lectures conducted by our local partner NGO «Girls».

## Winterization

The project assists institutions in winterization efforts by assessing needs, implementing renewable energy solutions, and reconstructing facilities. Support has been extended to 20 institutions, including:

- ▶ Educational and medical facilities.
- ▶ Social infrastructure.
- ▶ Critical infrastructure for energy and water supply.
- ▶ IDP shelters.







# Multipurpose cash assistance for families in need of support

Ivan Panchenko and his wife, IDPs from Bakhmut and Hlyboke, Donetsk Oblast, were forced to leave their homes due to constant shelling. They lost their homes and peace of mind in the turmoil, but did not lose faith in a better future. They are now living in Poltava, adapting to new living conditions. During one of the shelling of the city, a window in their new home was smashed, and they miraculously survived. The couple needed financial assistance.

Ivan's wife requires constant care and treatment. Despite the difficulties, they stay together and even try to find joy in everyday things. «Even in this condition, I love her very, very much. It's like she was sent to me by God,» Ivan says with warmth in his voice.

The couple received financial assistance from the humanitarian organisation Help — Hilfe zur Selbsthilfe in the amount of UAH 21,600. They plan to use the money to buy medicines and cover

their daily expenses. «This is a very big help, for which we are extremely grateful,» adds the husband.

Despite the hardships they have experienced, the family is trying to set up their new life: they have insulated their home, planted vegetables and hope for peace to come soon.

«We remember everyone who helped us. The most important thing is to have peace. And then we can start a new life,» Ivan says hopefully.

Our support helps to keep strength and faith even in the most difficult times.





## Supporting Ukraine's beekeepers: the story of Dmytro Tomakh from Kharkiv region

Before the war, Dmytro Tomakh, a 34-year-old beekeeper from Kharkiv region, had an apiary of more than 100 families. His farm was located in the village of Bolohivka, but all the premises and equipment were destroyed by shelling. Dmytro is currently rebuilding his apiary in another location in the region, and has already managed to restore a quarter of the pre-war scale.

«It will take more than a year to restore the entire apiary. Prices for equipment have increased significantly, and income from products has decreased,» says Dmytro.

In these difficult conditions, the humanitarian organisation Help — Hilfe zur Selbsthilfe came to the rescue, which provides support to Ukrainian beekeepers through vouchers for the purchase of necessary equipment.

«With the voucher, I bought mite control products, a Nicot system for queen brood and pest control products. It helps a lot,» says the beekeeper.

Thanks to such initiatives, Help has already helped more than 600 beekeepers in different regions of Ukraine. We believe that this support is extremely effective and important for the development of beekeeping in the country.

Dmytro plans to develop his brand and bring it to the international level and dreams of returning to the site of his old apiary and rebuilding it on an even larger scale. «This assistance gives me hope for the future, despite all the difficulties,» he says.



# Support for farmers in frontline communities: feed vouchers

In the frontline area, where shelling and disrupted supply chains make life difficult, Help — Hilfe zur Selbsthilfe is helping farmers to maintain their farms.

Iryna Zinova, a resident of Mala Katerynivka village, describes how difficult it has become to find feed for her livestock: «Not all fields are sown, and feed is not always delivered. But we are holding on. We have goats, cows, chickens, rabbits. We want to keep at least what we have and, if times get better, expand.»

Thanks to Help's support, the family received a certificate to buy fodder that will last for several months. «It will be easier now. We are very grateful that the organisation does not forget about people like us,» adds Iryna.

The voucher programme is aimed at helping people from vulnerable categories: large families, people with disabilities and inter-

nally displaced people in communities most affected by the war.

Help continues to support local farmers, helping them to maintain livestock production even in the most difficult conditions.







## Help for critical infrastructure: support for Odesa CHP

Following the devastating rocket attack on 10 April, which severely damaged the critical infrastructure of the Odesa CHPP, the humanitarian organisation Help — Hilfe zur Selbsthilfe provided the necessary assistance to ensure heat supply in the region.

The Odesa CHPP, which provides heat to about 250,000 residents, lost its chemical water treatment equipment, which threatened the stable operation of the network during the heating season. Thanks to the prompt action of Aid+Help, the plant received 9 pumps to quickly launch the coolant treatment system.

«We really need these pumps to provide heat to Odesa this autumn. We are grateful to our international partners, as their assistance has become a key to a comfortable winter period for the city's residents,» said CHPP representatives.

This initiative underlines the importance of maintaining critical infrastructure, especially in times of war. Supporting such facilities is our contribution to the stable life of people under constant shelling.

Our organisation continues to provide assistance to the regions, ensuring access to basic needs and helping to normalise living conditions even in the most difficult situations.





# Supporting the educational process:

## helping a railway college

On 23 January 2024, an explosive wave caused by a rocket hit caused significant damage to the Kudryashov Railway College in Kyiv. The dormitory, educational building and workshops were damaged. More than 300 windows were damaged, which put the educational process on hold.

«We understood that distance learning could not replace practical training, as the specifics of railway professions require working with real equipment,» says Liudmyla Kovalchuk, acting director of the institution.

Thanks to our help, we managed to replace the damaged windows in the educational building. This was a key step in restoring safe conditions and allowing students to return to full-time education.

«I am eager to return to the walls of our institution because it is difficult to study at home due to power and internet in-

terruptions. At the college, we can work on simulators and get the necessary knowledge from teachers,» says student Artem.

Help made it possible to restore the classroom space and ensure that railway specialists continue to be trained even in difficult conditions.





## Psychological support: how an IDP from Mariupol is rebuilding her life

After the tragic events in Mariupol, where explosions took away her home and the life of a loved one, Natalia Boncheva and her family were forced to leave their hometown. In the new place, Uman, she faced difficulties with adaptation and emotional recovery. «We tried to distract ourselves with our children, but every day seemed hopeless,» Natalia recalls.

The turning point was when she contacted the humanitarian organisation Help — Hilfe zur Selbsthilfe, which offered a support programme for people affected by the war. Thanks to consultations

and help from specialist Vladislava, Natalia gradually rebuilt her life.

«I hesitated for a long time, but decided to try. It was hard, I cried, I broke down, but later I had plans and dreams,» Natalia says.

Now she goes swimming, which has given her back her inner peace, and her children are developing successfully: her eldest daughter has entered a theatre university, and her younger daughter is receiving help in therapy groups. «We are staying in Bucha, we want to live in Ukraine and dream of owning our own house,» Natalia says with faith in the future.

Help's support has given Natalia and her family the tools they need to recover, including psychological assistance to help them cope with their experiences and adapt to their new living conditions.



# PROVISION OF HOUSING SOLUTIONS, MICRO BUSINESS SUPPORT AND COMMUNITY REVITALIZATION IN UKRAINE



November 2024 Kyiv, Conference organised by UBC

**The project supports war-affected populations in Ukraine by empowering businesses, enhancing labor market insights, advocating for workers' rights and small business support, and providing financial aid to restore livelihoods and meet urgent needs.**

**Period:** September 2022 — December 2024

**Donor:** Aktion Deutschland Hilft

**Budget:** € 5,272,120

**Region:** Kyiv, Chernihiv, Poltava, Kharkiv, Mykolaiv, Odesa as well as government-controlled areas of Donetsk and Kherson regions.



The project combines emergency assistance, economic empowerment, advocacy and research to address the immediate needs of war-affected populations while promoting long-term resilience and sustainability.

## KEY ACTIVITIES AND ACHIEVEMENTS IN 2024

### BUSINESS SUPPORT

- ▶ **101** microbusiness owners received support in the form of grants of EUR 3,000 each, which allowed them to start or re-start their businesses.

### IN PARTNERSHIP WITH THE UKRAINIAN BUSINESS COUNCIL:

- ▶ **223** people received consultations on business strategies, improving operations and decision-making.

## ADVOCACY

### IN PARTNERSHIP WITH THE UKRAINIAN BUSINESS COUNCIL:

- ▶ Conducted a comprehensive study of human resources in Ukraine.
- ▶ Presented the results to stakeholders, including representatives of embassies and Ukrainian authorities, highlighting the challenges and opportunities of the labor market.
- ▶ Organized public advocacy events involving 300 participants to discuss the topics: Legal transfer of property to beneficiaries; Rights of humanitarian workers; Prioritization of small and micro businesses.

## CASH ASSISTANCE

### IN PARTNERSHIP WITH THE NGO AVALIST

- ▶ **744** people in Donetsk Oblast received UAH 10,800 each to cover property damage and immediate needs





# Furniture business:

## the story of Serhii Maksymenko

Serhii Maksymenko is an IDP from Avdiivka, Donetsk region, who has been making furniture for over 20 years. In March 2022, the war forced him and his family to leave their hometown and move to Kyiv. It was difficult to start from scratch, but Serhii didn't give up: he rented a small space, started working, and over time, his business began to gain momentum again.

The main challenge to restarting the business was the lack of quality equipment. Thanks to a grant from our organisation, Serhii purchased a face saw for precision cuts and a buleryan stove to heat the production premises.

«The received face saw allows me to make precise and even cuts, which is important for the quality of furniture. And the furnace provides a comfortable temperature, which is necessary for the work of employees and equipment,» says Serhii.

Now his furniture is made faster and better, and his customer base is growing rapidly. The business continues to grow: Serhii opens up new opportunities for cooperation and creates jobs for IDPs, helping them to adapt to new living conditions.



# Window manufacturing

## business in Kyiv

Yulia Baranova, an IDP from Berdiansk, decided not to give up after losing her business to the war. Moving to Kyiv in 2022, she started a new chapter in her life by resuming her business of selling and installing metal-plastic windows and doors, which she had been running for 17 years.

To solve the problem of lack of equipment, Yulia applied for a grant from the humanitarian organisation Help — Hilfe zur Selbsthilfe. Thanks to the funding, she purchased a 3D printer, a punch, a cutting table and other equipment. «With the grant money, I was

able to buy everything I needed, and it completely changed my work. We started to implement projects faster and attract bigger clients,» says Yulia.

An innovative solution in her business has been the use of a 3D printer, which helps her produce parts that were previously unavailable due to broken supply chains. Yulia also plans to learn how to model components herself to automate processes as much as possible.

«This support has not only improved my work, but also affected my income. I see the results every day,» she adds.

Yulia dreams of opening her own office, where customers will be able to receive not only high-quality windows, but also a piece of positive energy. Her story is an example of how support for entrepreneurs helps to restore the economy and create new opportunities even in the most difficult conditions.



# INCREASING THE RESILIENCE OF COMMUNITIES IN WESTERN UKRAINE



January 2024 Uzhhorod Art classes on psychosocial support in the Help office

**Objective:** To provide support to internally displaced people and local institutions in the Lviv, Volyn, Ivano-Frankivsk, and Zakarpattia regions of Ukraine.

**DURATION:** April 2023 — December 2024

**DONOR:** Aktion Deutschland Hilft

**BUDGET:** € 2,440,680

**REGION:** Western Ukraine



**SCOPE OF ASSISTANCE:**

The project offers a wide range of support, including:

- ▶ Cash for rent assistance
- ▶ Multi-purpose cash assistance
- ▶ Psychological counseling (individual and group sessions)
- ▶ Business counseling and grants for micro-business development

Our team actively engages with communities through fieldwork, providing direct support to those in need.

**KEY ACHIEVEMENTS IN 2024:**

- ▶ **782 HOUSEHOLDS** received multi-purpose cash assistance.
- ▶ **4,256 INDIVIDUALS BENEFITED** from cash aid, with more applications under review.
- ▶ **75 MICROBUSINESSES** were awarded grant funding under the «Targeted Financial Assistance for Microbusiness Development» subproject
- ▶ **352 INDIVIDUAL AND 865 GROUP COUNSELING SESSIONS** were conducted by project psychologists.

**ONGOING ACTIVITIES:**

The program continues to provide cash assistance to IDPs and grants to microbusinesses. To ensure accessible support, our team operates in Uzhhorod, where people can receive counseling and psychological assistance.

This comprehensive approach ensures meaningful and lasting impact for those affected by displacement and economic challenges.





## How the grant helped create a cozy environment for pets

Anastasia Selivanova from Ivano-Frankivsk region has always dreamed of working with animals. A few years ago, she only had the idea of setting up a grooming salon, but the war and the difficult economic situation forced her to postpone her plans. But thanks to grant support from Aktion Deutschland Hilft, her dream finally came true.

Anastasia invested the funds she received in purchasing professional equipment for animal grooming: special baths, dryers, trimmers and other necessary tools. Now her grooming salon serves dozens of clients, helping pets look and feel better.

«For me, it's not just a business, it's a way to give back. I see how happy my clients are, both the pets and their owners,» Anastasia says.

Our team's monitoring visits have shown that the grant funds are being used for real change. Thanks to these projects, entrepreneurs not only rebuild their lives but also contribute to community development by creating jobs and new services.

Anastasia is one of the many who took advantage of the opportunity and turned the grant into a tool for realizing their dreams. And her story is an example of how a little help can be the impetus for big changes.





## How a grant helped restore a favourite business:

### the story of the Semenenko family

The family of Anna and Oleksandr Semenenko from Sievierodonetsk, Luhansk region, used to make healthy sweets at their own Gingerbread Workshop. Their natural desserts gained popularity among locals, but with the start of the full-scale invasion, the family had to leave everything behind and move to Ivano-Frankivsk region. Most of the equipment remained in the occupied city.

In the new place, Anna decided not to give up and restore the family business. Thanks to a grant from the humanitarian organization Help, implemented with the support

of Aktion Deutschland Hilft, the couple was able to purchase the necessary professional equipment for the Gingerbread Workshop. Now they can produce even more natural sweets and continue to delight their regular and new customers.

The grant allowed the family not only to return to their favorite business, but also to expand production, creating new opportunities for business development.

This story is a great example of how grant assistance not only restores what has been destroyed, but also helps people create something new, bringing joy and benefit to communities.



**«THIS IS SUPPORT THAT HELPS US NOT ONLY SURVIVE BUT ALSO BUILD THE FUTURE. WE ARE VERY GRATEFUL FOR THIS OPPORTUNITY»**





## Lviv:

### stories of resilience and hope in the midst of war

The morning explosion. Destroyed houses. Stress and uncertainty. But despite all this, there is faith in life and the power of rebuilding. Lviv has become a refuge for many IDPs and is now experiencing the consequences of the destruction itself. Four stories from the city tell of pain, loss, and the desire for a new beginning.

Maria Luk recalls that morning with horror. A rocket hit her apartment. «We had nothing left — no ceiling, no floor. Before, I didn't understand what 'no apartment' meant. Now I know: it was only on the documents,» the woman says. It was only because her son and his family had gone to his grandmother's house the day before because they were sick that everyone survived. «We live for the day. Now I realize that there is no safe place in Ukraine anymore.»

Svitlana Koloda also lost her home. «Our 38th house was completely destroyed. There are only walls left, through which

you can see the sky. Rains flooded what was left. They said the house was beyond repair — they would demolish it and build a new one. But thank God, everyone survived,» the woman says. All the money the family will receive as aid will be used to rent a new home.

Olena Krasota and her family survived the blast wave that engulfed her apartment in the early morning hours of September 4. «The fire started in the attic, and everything was already on fire under the windows. The door was blocked, but the neighbors helped us get out. After that, we ended up in the hos-



pital. We have nothing left. Now we have to start all over again,» she says.

Maria Shevchuk received terrible news from her husband: their apartment was on fire. «We lived there just last year, we repaired everything, but now we have to start all over again. It's impossible to live in the apartment — there are no windows, doors, communications. But we are alive, and that is the main thing. We will rebuild. As long as we have health,» the woman says.

All of these people have faced the horrors of war, but have not lost faith in the future. Charitable organizations such as Help are helping them get their lives back on track. Support programs include cash assistance for rent, multi-purpose cash assistance, psychological counseling, and even grants for microbusinesses. The Help team works directly in the communities, providing assistance where it is needed most.

These stories prove that despite the devastation, the human spirit remains unbreakable. And thanks to the help of others, recovery is possible even after the darkest days.







# From Khartsyzsk to Lviv:

## How a grant helped an IDP restore his profession

Andriy Savka is an interior repairman who moved to Lviv from Khartsyzsk, Donetsk region. His story is about how perseverance and the help of caring people can help you find a new path even in the most difficult circumstances.

Before the war, Andriy lived and worked in his native Khartsyzsk, where he was engaged in repair work for more than 20 years. The war forced his family to leave their home and move to Lviv, where his children also moved. However, Andriy could not take with him the most important thing for his work — a tool.

«I started working, but without my own tool, I had to rent it. Because of this, part of my earnings did not go to me. This made it very difficult to start a new business,» says Andriy.

Everything changed when he learned about the humanitarian organization Help, which supports IDPs. Andriy decided to apply for a grant to purchase a tool.

«At first I had no illusions. I thought: if they give it to me, it's good, if they don't, nothing is lost. But when I got the second call, I realized that everything could work out. I just had to wait a little bit, and waiting is not a problem, we have all been waiting for a long time,» he recalls.



After receiving the grant, Andriy bought everything he needed for his work: a laser level, a stand for it, a punch, a grinder and other tools. Now he can perform a full cycle of work: from painting and plastering to installing drywall and laying tiles.

«Now I have a tool that allows me to take on turnkey projects. This is not the first apartment I've done with the new tool. This is my third or fourth project, and I see that I can work independently without any problems.»

Andriy says that it is very important for IDPs to have the opportunity to earn money and start a new life. «It's not very nice to live in rented apartments. I want something of my own. Thanks to this grant, I felt that I could earn money to buy



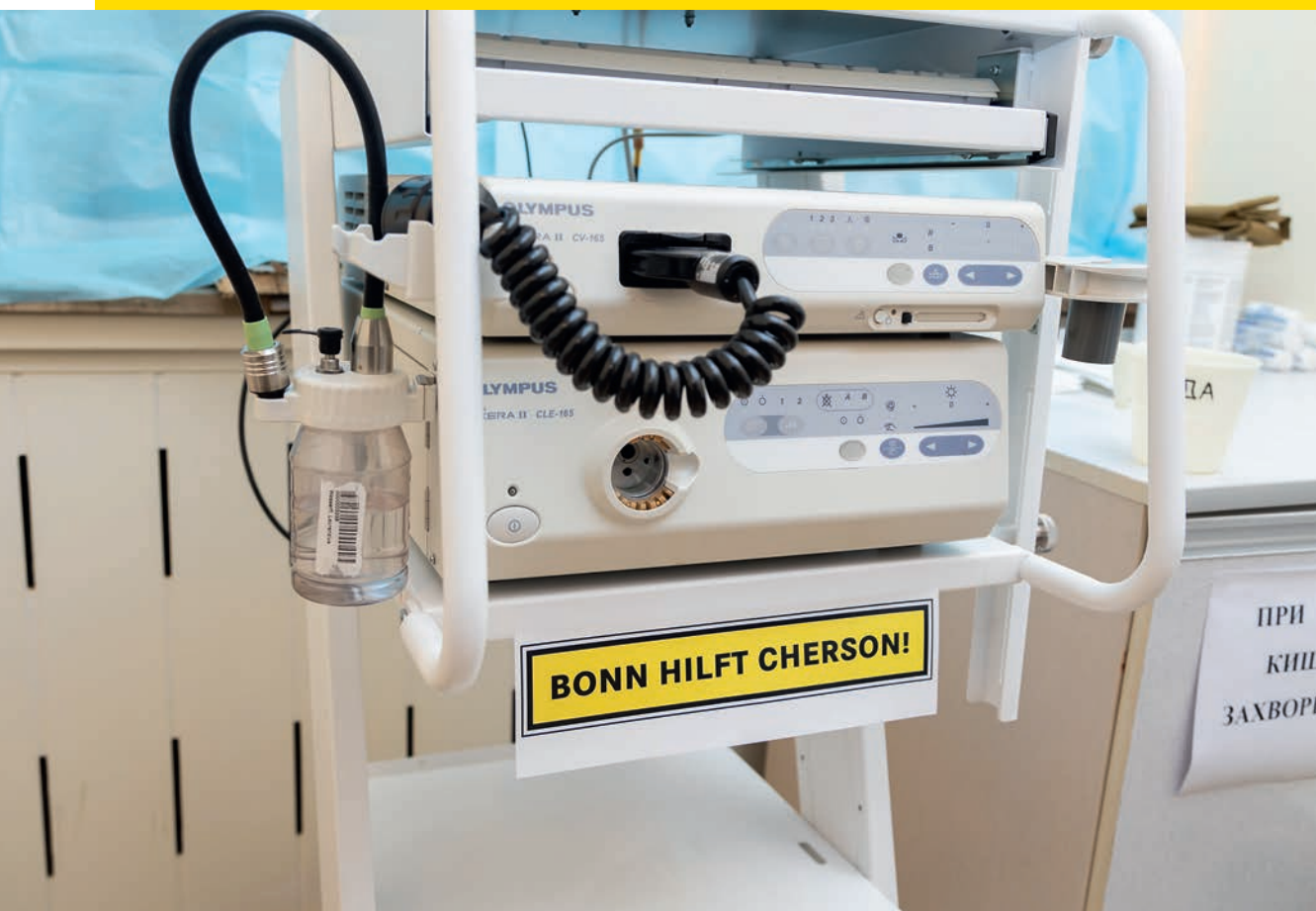
“**IT'S GOOD THAT THERE ARE SUCH ORGANIZATIONS. THEY GIVE US A CHANCE TO START OVER, EVEN IF YOU ARE LEFT WITH NOTHING. NOW I CAN WORK AND MAKE PLANS FOR THE FUTURE»**

my own place. And then — as God will give. We all hope that the war will end, but no one knows if we will be able to get back what we have left at home,» he says.

Thanks to the support of Aid+Help, Andriy not only managed to resume his profession, but also gained confidence in the future.

This story is an example of how even a little support can be an impetus for change, especially for those who are forced to start from scratch.

# BONN HELPS KHERSON



April 2024 Kherson Medical equipment for the city hospital

**The aim of the project is to support the population of Kherson by improving access to quality healthcare services.**

**Period:** starting from March 2023 on an ongoing basis

**Donor:** Help — Hilfe zur Selbsthilfe e. V.

**Budget:** is planned for each year

**Region:** Kherson

The City Council of Bonn has confirmed its intention to support the Ukrainian city of Kherson as a sister city. Help — Hilfe zur Selbsthilfe decided to join the initiative and purchase medical equipment for hospitals in Kherson.

**In 2024, we helped four institutions, including:**

- ▶ Kherson City Clinical Hospital named after Ye. Karabelesh;
- ▶ Kherson City Perinatal Center named after Zoya Klymenko, level II;
- ▶ Kherson Children's Regional City Clinical Hospital;
- ▶ Kherson Regional Oncology Center.

In addition, the process of supplying the medicines needed to help the victims is currently underway.

Unfortunately, the territories of Kherson region that are under the control of the Ukrainian government are under constant shelling, which often leads to injuries from shrapnel.

In total, since the project's inception in 2023, we have provided assistance to six hospitals in Kherson.

Providing quality medical care is one of the main missions of the medical system of every country, and it is an integral part of sustainable development and well-being of society. That is why we are happy to respond to requests from hospitals and provide them with the necessary supplies and medicines.







## A new step towards quality medicine in Kherson

Kherson City Clinical Hospital named after Ye. Karabelesh has received a state-of-the-art video gastroscope that will significantly improve the level of diagnosis and treatment of patients. After the difficult trials the city went through, this device has become not only an important medical equipment, but also a symbol of recovery and support.

«This equipment is very important to us. It is modern and allows us to thoroughly examine patients, detect diseases in a timely manner and improve the quality of service,» says Alla Molytska, CEO of the hospital.

This donation was made possible by the Bonn hilft Cherson humanitarian project, which helps Kherson residents regain access to quality healthcare.

After all the trials the city has gone through, this equipment is not only a technical resource, but also a symbol of support and care for the health of Kherson residents.

Healthcare professionals are already actively using the new video gastroscope, helping patients receive accurate diagnosis and timely treatment.



## We support Kherson's recovery: help to the perinatal center

After the de-occupation of Kherson, we, the team of Help — Hilfe zur Selbsthilfe Ukraine, immediately started working to support the city's medical institutions. We closely monitor their needs and are constantly looking for opportunities to provide the necessary equipment for sustainable operation.

We delivered a modern oxygen concentrator to the Kherson City Perinatal Center named after Zoya Klymenko. This is a facility where new residents of the community are born, and it is important for us that its work meets the highest standards.

It is important for our organization not just to respond to challenges, but to support the development and resilience of communities even in difficult times. We will continue to work to ensure that every hospital in Kherson receives the necessary assistance.



**«THE OXYGEN CONCENTRATOR IS THE EQUIPMENT THAT HELPS US WITH GENERAL ANAESTHESIA. IT IS AN EXTREMELY IMPORTANT DEVICE FOR SURGERIES. WE ARE GRATEFUL TO OUR GERMAN FRIENDS, HELP IN UKRAINE, WHO DONATED THIS EQUIPMENT TO US,» SAID SVITLANA KULINICH, ACTING DIRECTOR OF THE KHERSON PERINATAL CENTRE**

# WINTER RESILIENCE AND LIVELIHOOD EMPOWERMENT: STRENGTHENING AFFECTED COMMUNITIES



January 2024 Tsyркuny Registration for animal feed vouchers

**Objective:** Addressing the urgent needs of vulnerable populations in housing, non-food items, heating, and livelihoods amid ongoing conflict.

**Duration:** October 2023 — March 2024

**Donor:** UHF

**Budget:** \$ 2,224,548

**Region:** Eastern and Southern Ukraine



The project focuses on providing timely assistance to vulnerable households in southern and eastern Ukraine to help mitigate the harsh effects of winter.

## KEY ACTIVITIES AND ACHIEVEMENTS:

### 1. SUPPORT FOR LIVESTOCK OWNERS

- ▶ **Animal Feed Vouchers:** 971 families in Tsyркunь, Zolochiv, Staryi Saltiv, Velyka Pysarivka, and Halytsynove communities received vouchers for animal feed.
- ▶ **Animal Shed Repairs:** 500 households were supported with vouchers to repair animal sheds, ensuring better care for livestock during winter.

### 2. HEATING ASSISTANCE

- ▶ **Heating Stoves and Fuel:** Distributed to 300 households across Tsyркunь, Zolochiv, Staryi Saltiv, Velyka Pysarivka, Chornobaivka, and Halytsynove communities. Each household received a stove and 2.5 tons of briquettes to ensure warmth during the cold months.

### 3. HOME INSULATION KITS

- ▶ **Vouchers for Insulation Materials:** 1,082 families in Staryi Saltiv, Halytsynove, and Chornobaivka communities improved their home insulation, enhancing energy efficiency and preparing homes for winter conditions.

### 4. RESTORATION OF ESSENTIAL INFRASTRUCTURE

- ▶ **Boiler House Repairs:** Windows were restored in boiler houses in Kostyantynivka, Donetsk region, ensuring uninterrupted heating for the entire district.

This initiative provides crucial winterization support, helping families and communities withstand the severe winter months while addressing immediate housing and livelihood needs.





## Rebuilding a home: steps to hope when war has destroyed normal life

Liubov Panfilova, a 70-year-old resident of Prybuzke village in the Halytsynove community, has lived there for nearly half a century. However, the war brought challenges she could never have anticipated.

«When the war started, we had to leave because it was too dangerous to stay. We spent eight months in Ternopil. When we returned, our home was in ruins — broken windows, damaged walls, and a roof that was barely holding up,» Liubov recalls.

For Liubov and her husband, the repairs were a daunting task. They managed to fix the windows themselves, but repairing the roof and walls was beyond their capabilities. That's when vouchers from the Help organization made all the difference.

«The voucher allowed us to insulate the walls and repair part of the roof. We couldn't have done it without this support. We

are deeply grateful to Help for their assistance. Like everyone here, we dream of just one thing — for this war to finally end,» says Liubov.

The \$460 voucher covered essential building materials needed for insulation and repairs, including blocks, bricks, mixes, insulation, and roofing supplies.

«**THE VOUCHER ALLOWED US TO INSULATE THE WALLS AND REPAIR PART OF THE ROOF. WE COULDN'T HAVE DONE IT WITHOUT THIS SUPPORT. WE ARE DEEPLY GRATEFUL TO HELP FOR THEIR ASSISTANCE. LIKE EVERYONE HERE, WE DREAM OF JUST ONE THING — FOR THIS WAR TO FINALLY END»**





# WINTER RESILIENCE: STRENGTHENING AFFECTED COMMUNITIES AND LOCAL POPULATION IN KHARKIV, DONETSK AND MYKOLAIV REGIONS



October 2024 Halytsynove Solid fuel distribution

The project aims to support vulnerable communities in Kharkiv, Donetsk and Mykolaiv regions by providing access to basic winter energy resources and financial assistance for utility bills.

**Period:** September 2024 — February 2025

**Donor:** UHF

**Budget:** \$ 2,496,066

**Region:** Kharkiv, Donetsk and Mykolaiv regions

The goal is to reduce the risk of energy poverty and improve winter living conditions for such categories as people with disabilities, single parents, large families and the elderly.

**THE PROJECT CONSISTS OF TWO MAIN ACTIVITIES:**

1. Winter energy activity — supplying solid fuel to 1,145 households to ensure heating during the cold season.
2. Winter utility assistance — providing cash assistance to cover the cost of electricity, gas or centralized heating for 2,750 households in Kramatorsk and Pokrovsk districts.

The project is implemented with the support of the Humanitarian Fund for Ukraine (GFU / UHF).

A local NGO, Avalist, is involved in the implementation of some of the project's activities, helping to organize registration for cash assistance on the ground. Funds for utility bills will be provided through local authorities, while solid fuel assistance will be delivered directly to households, reducing costs and providing quick access to resources.







# Warmth for residents of Derhachi community:

## help that keeps them warm

In Derhachi community in Kharkiv region, 204 families received fuel briquettes to heat their homes. This support was especially important after the damage caused by rocket attacks: many homes were left without gas and electricity.

«Due to the interruptions in gas and electricity, heating has become a real challenge for local residents, especially pensioners,» explains Volodymyr Mitsai, starosta of the Bezrukiivsky district. He noted that most households do not have the money to buy expensive firewood, as prices have risen and people's incomes remain low.

Lidiya Lytvyn, a pensioner, talks about the difficulties she faced last year: «My pension is 3,500 UAH, and I had to spend 16,000 UAH on firewood, which was only enough for a month. This year, the briquettes I received are a real lifesaver.»





The 3.5 tons of fuel briquettes each family received are an effective alternative to firewood. They retain heat longer, allowing you to maintain a comfortable temperature in the house during the cold winter.

This project was made possible with funding from the Humanitarian Fund for Ukraine (HFU / UHF). It aims to support the most vulnerable people in the war, helping them to overcome difficulties and adapt to difficult circumstances.

We are grateful to our partners for the opportunity to support communities by making their lives warmer and safer. Together we are changing winter for the better.



«MY PENSION IS 3,500 UAH, AND I HAD TO SPEND 16,000 UAH ON FIREWOOD, WHICH WAS ONLY ENOUGH FOR A MONTH. THIS YEAR, THE BRIQUETTES I RECEIVED ARE A REAL LIFESAVER»





# Warmth for the winter:

## support for residents of Halytsynove community

Halytsynove community asked us to provide the most vulnerable households with solid fuel. In many settlements, central heating is either absent or damaged due to rocket attacks. We responded promptly by providing assistance in the form of fuel briquettes.

«Each household received 3.5 tons of briquettes. People have already tried it out and are very satisfied. Thank you very much for this help!» says Oksana Petrenko, deputy village head of the community.

One of the recipients of the aid is Vasyl Buchkov, a resident of Halytsynove village, who recently underwent heart surgery and is now undergoing rehabilitation. The briquettes have become an important support for him, allowing him to significantly save money on heating and spend it on medicines.

We are pleased that this initiative is helping our residents to survive the difficult winter period with comfort and warmth. Together we make life warmer!



# HELP ANNUAL REPORT 2024 UKRAINE

## **LEGAL NOTICE**

### **REPRESENTATIVE OFFICE OF HELP — HILFE ZUR SELBSTHILFE IN UKRAINE**

44 Velyka Vasylkivska St., 01024, Kyiv

+38 067 176 99 07

[media@help-ukraine.org.ua](mailto:media@help-ukraine.org.ua)

<https://help-ukraine.org.ua>

### **EDITORIAL TEAM**

Olga Neshta, Kateryna Nimchuk,  
Kostiantyn Kovshevatskyi, Valentyna  
Dubyska, Alina Shcherbak

### **PHOTO**

Yevhen Zhulai, Svitlana Savka

### **DESIGN**

Yuriy Ferendovych

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